



Mainframe/SysOps Bootcamp

LearnQuest helps IT services company prep for massive demographic shift

Client and their Requirements

Our client, one of the largest, most selective and recognized IT services corporations in Europe with capabilities across consulting, managed services, systems integration, eCommerce, cloud and cybersecurity, asked for our help re-skilling its workforce, to maintain its reputation and position as an innovative service provider. The company culture is focused on the importance of creating superior and top quality client services, which is how they chose the LearnQuest team in EMEA.

The Challenge

Minding the skills gap due to demographic changes and loss of expertise in the area of Mainframe services in the next several years, resulting from an aging population and role-specific retirement across Europe.

The Solution

In working closely with our client's teams in Germany, Romania and the United Kingdom, LearnQuest designed and tailored a Mainframe Boot Camp for Level 1 System Operators.

The first phase was successfully completed with our Client's Mainframe Delivery Center in Eastern Europe in July, offering a multi-level assessment program designed to measure both students' progress through the Boot Camp and the retention of subject matter during the post-training period. The tailored Mainframe Boot Camp included: two weeks of intensive classroom training, tailored based on the below shown courses and content, followed by one month of in-house on-the-job training. The Level 1 System Operator Boot Camp completed with two weeks of intensive classroom training which included tests and dedicated personal support, as well as hands-on labs.

Outcomes and Results

- Successfully tailored all content and completed Mainframe Boot Camp for Level 1 System Operators.
- LearnQuest helped client proactively prepare for the growing skills gap in mainframe development, caused by demographic change-- minimizing their loss of expertise.
- Bootcamps helped recruit and successfully attract a new team of developers who also benefitted from the Bootcamp and accelerated their learning curve.

Mainframe/SysOps Bootcamp (cont.)

Client Feedback

What students said they liked about the Boot Camp:

- "Usefull and detailed information for future challenges."
- "Very well explained and useful."
- "Everything"

What students said they liked about the LearnQuest Instructor:

- "Instructor has great delivery skills, ability to answer questions."
- "Great training skills!"
- "Dynamic, awesome trainer!"
- "Excellent communication skills."
- "Great Guy!"

What our Instructor said about the students:

"All participants of the Boot Camp proved real interest and enthusiasm. All of them were very engaged, hungry for knowledge and tried to get most of the content. They eagerly solved the excercises to become familiar with the z/OS environment and to be prepared for their future challenges and job roles. They are willing to learn new technologies and showed their ambition to bring their professional skill to a new level."

To contact LearnQuest in EMEA, call **011-610-206-0106**, or email europa@learnquest.com.